



Appendix 2

		To develop a robust QA process and ensure all assessments and plans are reviewed by managers.	All assessment, plans and review will be QA by managers and risk will be identified and managed within the YOS	End of March 13
	ii. deficits in planning in community sentences to address the risk of harm to others (with some not supported by specific details as to how to prevent that child or young person hurting others),	To develop planning to ensure CAF's process are followed and multi agency plans put in place.	All young people within the YOS to have a multi agency plan in line with CAF.	June 13
	insufficient attention to victims and potential victims, during the assessment and planning stages,	Development of effective identification and engagement with victims.	All cases to have victim analysis and work in assessment and plan	End March 13

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Appendix 2

		QA process to include looking at victim work		
	management oversight, including supervision and quality assurance arrangements	<p>Development of a YOS supervision policy that builds upon the delivery into reflective supervision.</p> <p>Embedding new supervision arrangements across the service.</p> <p>Development of a quality standards framework and management within the YOS</p>	<p>All workers with the YOS to have reflective supervision that explores casework and quality.</p> <p>All caseworkers will be signed up to new supervision agreements.</p> <p>Monitoring of the QA of cases and review of gaps in service provision or poor practice.</p>	<p>April 13</p> <p>April 13</p> <p>End March 13</p>

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